PointClickCare[®]

HHC Support Note: Tracking No-Pay RAPs

Using the Claim Information Report to Track No-Pay RAPs

The Claim Information Report is a useful tool for tracking no-pay RAPs.

Procedure

- 1. Go to the Reports menu and select the Claim Information Report.
- 2. Select the parameters you would like to run the report for. The report could be run weekly, monthly, filtered by payer and the date you would like to apply and select **Accept**.

		♦ Name	↑ Category	pe 🗢	Output		
Run	Edit	Unposted Revenue	Run Report				×
Run	Edit	Claim Audit					
Run	Edit	Claim Invoice Audit	Report Name: Claim Information				
Run	Edit	Charge Audit					
Run	Edit	Charge Adjustment Audit	Branch		Branch-Business Line		
Run	Edit	Claim Adjustment Audit					
Run	Edit	Provider Adjustment Audit		•	0	•	
Run	Edit	Adjustments Audit					
Run	Edit	Claim Information	From Date*		To Date*		
Run	Edit	Claim Rejections	01/04/2021		01/10/2021		
Run	Edit	Pending Claims					
Run	Edit	CMS-1500					
Run	Edit	Aging Current	Date Applies To*				
Run	Edit	Claims Held for Reason	Submitted Date	~			
Run	Edit	CMS-1500 with Background Form					
Run	Edit	UB04 with Background Form	Pauer				
Run	Edit	UB04	Payer				
			CGS - Medicare	~			
nowing	1 to 17 of 1	7 entries (filtered from 339 total entries)					
						Accent Clos	

Tip: The report results can be filtered to just show RAPS and will provide the status of the claim. In the Date Applies To filter, selecting submitted date will allow you to view only claims you have already billed out of your database.

rupper.	Claim information																
Report Date:	01/13/2021																
Report User:	pcc-kaula																
Branch:	All																
Date Range:	08/01/2020 to 02/28/2021																
Dates Apply To:	Claim End																
EntID	Patient Name	Branch-Business Line	- Case Ty -	Case Statu *	Claim Number	Balance	Claim Fro	Claim To +	Submissi J Pa	er.	* Claim Type	J Claim Subtype	+ Form Type	Claim Status	· Invoice Status	Created + Created By	Updated - Update
0001747	Aden, Hassan	Home Health of Minnesota - Home Health	Episodic	Intake	00000000236	\$ 0.00	08/10/2020	08/10/2020	08/18/2020 CG	S - Medicare - PDGM	RAP	PDGM1	NSTITUTIONAL	Paid	Paid	08/18/2020 pcc-hertzm	08/31/2020 pcc-her
0001820	Ali, Omar	Home Health of Minnesota - Home Health	Episodic	Open	\$0000000508	\$ 0.00	01/04/2021	01/04/2021	01/06/2021 CG	S - Medicare - PDGM	RAP	PDGM1	NSTITUTIONAL	Paid	Paid	01/06/2021 pcc-hertzm	01/06/2021
0001737	Crowshoe, Joe	Home Health of Minnesota - Home Health	Episodic	Open	00000000260	\$ 1,429.15	08/30/2020	08/30/2020	10/19/2020 CC	5 - Medicare - PDGM	RAP	PDGM2	INSTITUTIONAL	Outstanding	Outstanding	09/09/2020 pcc-henscm	10/19/2020 pcc-her
0001801	Foster, Jodie	Home Health of Minnesota - Home Health	Episodic	Discharged	00000000456	\$ 2,924.79	12/02/2020	12/02/2020	12/18/2020 CG	S - Medicare - PDGM	RAP	PDGM1	INSTITUTIONAL	Outstanding	Outstanding	12/02/2020 pcc-hertzm	12/18/2020 pcc-her
0001757	Juarez, Omari	Home Health of Minnesota - Home Health	Episodic	Open	00000000254	\$ 2,796.47	09/02/2020	09/02/2020	09/03/2020 CG	S - Medicare - PDGM	RAP	PDGM1	INSTITUTIONAL	Outstanding	Outstanding	09/03/2020 hhadmin2	09/03/2020 pcc-hei
0001740	Lao, Pa Lee	Home Health of Minnesota - Home Health	Episodic	Open	00000000224	\$ 0.00	08/16/2020	08/16/2020	08/17/2020 CO	S - Medicare - POGM	RAP	PDGM1	INSTITUTIONAL	Paid	Paid	08/17/2020 pcc-hertzm	08/17/2020 pcc-her
0001742	Lee, Foua	Home Health of Minnesota - Home Health	Episodic	Open	00000000228	\$ 0.00	08/11/2020	08/11/2020	08/18/2020 CC	S - Medicare - PDGM	RAP	PDGM1	NSTITUTIONAL	Paid	Paid	08/18/2020 pcc-hertzm	08/18/2020 pcc-her
0001675	Pattrow, Mia	Home Health of Minnesota - Home Health	Episodic	Open	000000000240	\$ 0.00	08/01/2020	08/01/2020	10/22/2020 CG	S - Medicare - PDGM	RAP	PDGM1	INSTITUTIONAL	Paid	Paid	08/19/2020 hhadmin2	10/22/2020 hhadmi
0001675	Patrow, Ma	Home Health of Minnesota - Home Health	Episodic	Open	000000000293	3 1,778.90	08/31/2020	08/31/2020	10/22/2020 CC	S - Medicare - POGM	RAP	PDGM2	INSTITUTIONAL	Outstanding	Outstanding	10/02/2020 hhadmin2	10/22/2020 hhadma
0001675	Patrow, Mia	Home Health of Minnesota - Home Health	Episodic	Open	000000000304	\$ 1,778.90	09/30/2020	09/30/2020	10/22/2020 CG	5 - Medicare - PDGM	RAP	PDGM1	INSTITUTIONAL	Outstanding	Outstanding	10/14/2020 hhadmin2	10/22/2020 hhadmi
0001009	Mana Mia	Health	Episodic	Dees	080000000000	50.00	07715/2020	0010112020	00113/2020 00	o - medicaré - POGN	040	PD0m1	NETTUTIONAL	Outstaading	Oudstanding	08/12/2020 pcc-hertzm	08/13/2020 pcc-hei
0001000	Abdul Baula	Health	Enizodia	Ogen	000000000000	\$0.00	08/00/0000	08/00/00/0	00/17/0020 00	C. Madicara POON	DAD	00000	NOTIONAL	Daid	Daid	08/26/2020 hhadmin?	10/22/2020 bladma
0001744	Advine Mahad	Home Health of Ohio - Home Health	Episodic	0040	000000000232	50.00	08/11/2020	08/11/2020	08/18/2020 00	C . Madicara . DOOM	040	PDCM4	ELECTION AL	Daid	Daid	08/18/2020 pcc-hertzm	09/19/2020 ncc-hee
0001744	Adhing Mahad	Home Health of Ohio Home Health	Episodic	Open	0000000000232	8 1 457 47	00/10/2020	00/10/2020	10/27/2020 00	C Madicara DOOM	DAD	000413	RIGTITI (TIONAL	Outstanding	Outstanding	10/16/2020 bhadmin?	10/07/2020 pcc-her
0001710	Adlar Diau	Home Health of Ohio - Home Health	Episodic	Dischargert	0000000000000000	\$1,457.11	08/27/2020	08/07/0010	12/21/2020 00	C - Medicare - PDGM	DAD	PD/04/2	NETTUTIONAL	Deid	Daid	08/27/2020 hhadmin2	12/23/2020 blocker
0001010	Ader, Key	Nome Health of Ohio Home Health	Episodic	Cracharged	00000000000000	50.00	12/14/2020	12/12/020	12/23/2020 00	C Medicare POGM	040	PDUM2	RETTO (DONAL	Paul	Paul	12/18/2020 hhadmin	12/20/20/20 hhadma
0001003	Deneua, Avril	Home Health of Ohio - Home Health	Episodic	Open	000000000474	50.00	12/14/2020	12/14/2020	12/10/2020 00	o - weuward - PUUM	D4D	PDOM1	AUGTIONIAL	Outstanding	Outstanding	12/10/2020 hhadmin	Apropago
0001011	Diame, Awena	nome nearth or onio - Home Heath	cpisodic	Open	000000000478	3 2,0/1.15	12/18/2020	1.2716/2020	10202020 00	o - meacaré - PUGM	RAP .	PDum1	TISTITUTIONAL	Outstanding	Outstanding	1210/2020 hhadmin	12/22/2020
0001696	Cooper, Natale	Home Heath of Ohio - Home Heath	Episodic	Upen	000000000263	\$ 0.00	09/09/2020	09/09/2020	12/25/2020 00	5 - Medicaré - PDGM	RAP DID	PDuin1	RISTINGTIONAL	Pac	Pad	Us/Us/2020 hhadmin	12/23/2020 hhadma
0001090	Cooper, matale	nome nearth of ofilo - Home Heath	cpeodic	Open	000000000384	\$ 0.00	10/09/2020	10/08/2020	12/23/2020 00	o - meacaré - PUGM	RAP	PDUm2	RISTITUTIONAL	Pag	PBO	10/20/2020 hhadmin	12/23/2020 hhadma
0001782	Ulaz, Maya	nome nearn or uhio - Home Heath	Episodic	upen	000000000405	3 2,036.66	1ur28/2020	10/28/2020	1272.5/2020 CG	5 - Medicaré - PDGM	KAP	PUGIN1	RESTITUTIONAL	Outstanding	Outstanding	1ur2br2u2u hhadmin	12/23/2020 hhadmi
0001782	Ulaz, Maya	Home Heath of Uhio - Home Heath	Episodic	Open	00000000454	\$ 995.87	11/27/2020	11/2//2020	12/23/2020 CG	S - Medicaré - PDGM	RAP	PUGM2	INSTITUTIONAL	Outstanding	Outstanding	11/30/2020 leah	12/23/2020 hhadmin
0001657	Edwards, Andrea	Home Heath of Uhio - Home Heath	Episodic	Upen	000000000271	\$ 0.00	08/13/2020	uer13/2020	uarrax2020 CC	5 - Medicaré - PDGM	NAP	PUUM1	INSTITUTIONAL	Paid	Paid	UBITBIZUZU pcc-henscm	uarrar2020 pcc-hei
0001/59	Jackson, Cadence	Home Health of Uhio - Home Health	PFS .	Open	00000000267	\$ 2,527.05	09/11/2020	09/11/2020	UBC30(2020 CG	S - Medicaré - PDGM	RAP	PDGM1	INSTITUTIONAL	Outstanding	Outstanding	09/17/2020 hhadmin2	09/30/2020
0001649	Lindamood, Rebecca	Home Health of Ohio - Home Health	Episodic	Discharged	000000000211	\$ 0.00	07/03/2020	05/01/2020	08/27/2020 CC	5 - Medicare - PDGM	RAP	PDGM2	INSTITUTIONAL	Paid	Paid	08/13/2020 hhadmin2	10/22/2020 hhadmi
0001743	Kanman, Aneesha	nome ream or unio - Home Heath	cpisodic	Open	000000000230	\$ 0.00	00104/2020	00104/2020	vornor2020 CG	5 - medicaré - PUGM	Rab	PUG#1	INSTITUTIONAL	Paid	Pad	vorioizuzu pcc-hertzm	vortorzu20 pcc-hei

3. Instead of tracking on multiple spreadsheets, each week could be combined into one tracker by adding a new tab for each week as shown below.

4. Add a column at the end of the spreadsheet to show whether a remittance advice has been received on the RAP. It would also be helpful to highlight the claims to indicate which RAPS are still outstanding and which RAPS have not received remittance advice.

If you have questions, please contact homehealthsupport@pointclickcare.com.

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